

# McDonald's Coffee Care Program Summary

Melitta SystemService USA

Preventative Maintenance (PM) Program for Specialty Coffee Equipment CT8

<b>Basic PM Plan: 2 Year Program (Tier 1: Less than 200 drinks/week)</b>
<b>Standard PM Plan: 2 Year Program (Tier 2: 200-500 drinks/week)</b>
<b>High Volume PM Plan: 1 Year Program (Tier 3: More than 500 drinks/week)</b>
<ul style="list-style-type: none"><li>▪ Guarantees PM visits each year in accordance with the contract term.</li><li>▪ Completed 30 point check list</li><li>▪ Date and install new sticker as proof of PM completion</li><li>▪ Replace milk components, steam components, brewing components and service pump at the specified PM visit.</li><li>▪ Service grinder annually</li></ul>